SOFTWARE

Operating Systems:
• Microsoft
  o DOS 3.1
  o Windows 95, 95b and 95 with USB support (95c)
  o Windows NT 4.0 Server and Workstation
  o Windows 98 and 98SE
  o Windows ME
  o Windows 2000 Server and Professional
  o Windows XP Professional and Home
  o Windows 2000 Server
• Linux
  o RedHat 9.0
  o Fedora
• Novell
  o Netware 4.91
• Macintosh/Apple
  o OSX

Computer Technician:
• Microsoft Active Directory 2000 and 2003
• Microsoft Visio 2002 and 2003
• Microsoft Project 2002 and 2003
• Symantec Ghost Enterprise 7.0 and 8.0
• Microsoft Exchange Server
• Remote Management
  o Remote Desktop
  o Novell ConsoleOne
  o RealVNC
  o Terminal Server/Services
  o DameWare
  o LogMeIn
  o pcAnywhere 9.0, 10.0 and 11.0
  o Remote Assistant
  o VPN
  o WOL
• Antivirus
  o Symantec
  o Norton
  o Panda
  o avast!
  o AVG
  o ezAntivirus
  o McAfee
• Firewall
  o Provintia
  o Windows XP SP2
- ZoneAlarm
- ezFirewall
- AVG
- Norton
- McAfee
- Cisco ACL (Access Control List)
- NAT (Network Address Translation)
- SPI (Stateful Packet Inspection)

- Spyware and Adware
  - Zero Spyware
  - Spybot - Search & Destroy
  - Spywareblaster
  - Microsoft AntiSpyware
  - Ad-Aware

- Network Administration
  - NetMon
  - Etheral
  - etherpeak

- Backup
  - Second Copy 2000
  - Windows Backup
  - Backup Exec

- Miscellaneous
  - Kixtar32
  - TreeSize Professional
  - Save Desktop
  - Tweak UI
  - Polycom VTC (Video Telephone Conference)

**Website Development:**

- Software
  - Macromedia Dreamweaver MX and MX 2004
  - Macromedia Flash MX and MX 2004
  - Macromedia Fireworks MX and MX 2004
  - Adobe Acrobat
  - Adobe Photoshop
  - Adobe Illustrator
  - Jasc Paint Shop Pro
  - SWiSHmax
  - Microsoft Project 2002 and 2003
  - FTP
    - Dreamweaver
    - WS_FTP
    - CuteFTP
    - SmartFTP

- Web Servers
  - Apache
  - Microsoft IIS

- Languages
  - PHP
  - CSS
  - DHTML
- Perl/CGI
- XML
- ASP
- ColdFusion
- Databases
  - MySQL
  - ColdFusion

**Application and Other Software:**
- Publisher 2000, XP/2002 and 2003
- IBM Lotus Notes
- Browsers
  - Internet Explorer
  - Netscape
  - Mozilla Firefox
  - Opera
- Chat Clients
  - Trillian
  - AIM
  - Yahoo
  - MSN
  - ICQ
- Zip/Compression
  - Windows XP
  - WinZip
  - WinRAR
- CD and DVD
  - Windows XP
  - Windows Media Player
  - Roxio EzMedia
  - Nero Burning Rom
  - InterActual Player
  - WinDVD
  - Burn4Free
  - DVDXCopy
- Media Player
  - Windows Media Player
  - QuickTime Player
  - WinAmp
  - iTunes
- Password
  - AI RoboForm
  - Gator
- PrintKey2000 and Pro
- Quickbooks Pro
- Peachtree
- Goldmine

**HARDWARE**
- Routers
  - Linksys
  - Cisco
  - D-Link
- Switches
  - Linksys
  - Cisco
  - D-Link
  - Nortel Bay Networks
- Network Interface Cards (NIC)
  - Linksys (PCI and PCMCIA)
  - 3Com (PCI and PCMCIA)
  - D-Link
  - Avaya PCMCIA
  - Omni and directional wireless antennas
  - Many other brands
- 56k Modems – internal and external (many brands)
- Workstations
- Laptops
- Servers
- Backup Tape Drives
- RAID Systems (0-5)
- 3M Fiber Optics Termination / Installation
- UTP Cable Termination / Installation (Cat3, Cat5, Cat5e and Cat6)
- 66 and 110 punch down blocks
- Printers (USB, Parallel, IP/LAN) (Laser, Bubble/InkJet and All-in-One)
- Copiers
- Faxes
- Scanners
- Web Cameras
- Digital video and still cameras
- Polycom VTC equipment

**PROTOCOLS / TECHNOLOGIES**

- TCP/IP
- DNS
- DHCP
- HTTP and HTTPS
- SMTP
- POP3
- FTP
- Telnet
- IMAP
- SSH
- WAP
- FDDI
- WiFi
- WEP / WPA